

# FRS TEST CALLS SUMMARY

## July 2007

Number of Calls	100		
Number of Failures	1		
Successful Calls *****	92		
RNA (Abandoned)	1		
Answertime > 20 Sec ***	6		
Avg Dialing Feedback (secs)***	8.0		
# CAs < 60 WPM	13		
# CAs Unintelligible	0		
# CAs Not Courteous	0		
# of CAs with Miscues	0		
		<u>OBJ</u>	<u>MET</u>
% Blockages (Failures)	1.0%	1%	Y
% Ans w/i 20 Seconds	93.5%	90.0%	Y
Avg Dialing Feedback (secs)	8.0	10.0	Y
% CAs < 60 WPM ****	14.1%	0%	N
% of CAs Unintelligible	0.0%	*	
% of CAs Miscues	0.0%	**	
% of CAs Not Courteous	0.0%		

### NOTES:

\* Percent of CAs that had accents that impeded conversation

\*\* Percent of CAs who had mistakes and caused problems in the conversation

\*\*\* Answertime & dialing feedback seconds collected from engineer data sheets

\*\*\*\* Objective No CAs < 60 WPM. FCC std. = 60 WPM/CA

\*\*\*\*\* Successful calls excludes dropped calls and garbled calls

**July-07**

<b>Number for the Category</b>	<b>Category</b>	<b>Percent for the Category</b>
79	<b>&gt;=60 WPM</b>	<b>79%</b>
11	<b>&gt;=55 WPM &lt;60 WPM</b>	<b>11%</b>
2	<b>&gt;=50 WPM&lt;55 WPM</b>	<b>2%</b>
0	<b>&gt;=45 WPM &lt;50 WPM</b>	<b>0%</b>
0	<b>&gt;=40 WPM &lt;45 WPM</b>	<b>0%</b>
0	<b>&gt;=35 WPM &lt;40</b>	<b>0%</b>
0	<b>&lt; 35 WPM</b>	<b>0.0%</b>
8	<b>Number Excluded</b>	<b>8.0%</b>
100	<b>Total</b>	<b>100%</b>

# FPSC Captel Testing

## July 2007

Date/Time/Script No./CA #

Actual  
ConversationTranscribed  
Conversation

1. Date Call Made: 7/16  
Time Call Made: 2:38  
Script No.: GEICO  
CA#: 3024  
Correctly Transcribed: Yes  
Date Call Made: 07/16  
Time Call Made: 2:41
2. Script No.: Public Concern  
CA#: 3374  
Correctly Transcribed: Yes  
Date Call Made: 07/18  
Time Call Made: 3:26
3. Script No.: Tide To Go  
CA#: 3499  
Correctly Transcribed: Yes  
Date Call Made: 07/18  
Time Call Made: 3:29
4. Script No.: The Game  
Sudoku  
CA#: 3512  
Correctly Transcribed: Yes  
Date Call Made: 07/18  
Time Call Made: 3:35  
Script No.: Life's Story  
CA#: 3413  
Correctly Transcribed: No

5.

- Date Call Made: 07/18  
Time Call Made: 3:37  
Script No.: Wild Adventures  
Part I  
CA#: 3202  
Correctly Transcribed: No

6.

Hey Sharla, Have you ever thought about writing your Life's Story? This is what I read lately. You might be thinking. "Who me?" You've got to be kidding. What's so interesting about my life?" However, everyone has a story to tell. In addition, your children and grandchildren would love to learn about your life because it's their history too. So make a New Year's resolution to record your life story this year. It might take a weekend or an hour a day until you get the book written. Start by listing the big events in your life, both happy and sad. We could go through old pictures and scrapbooks to help us jog our memory. For more guidelines to help you get started, visit [www.FamilyMinute.net](http://www.FamilyMinute.net). We could get a scrapbook event going say Saturday for breakfast with Starbuck's coffee and make some memories. Let's say about 8:00am. We could make this a monthly ritual, get our picture albums and scrapbooks together this way, and have some fellowship. Love you Mom.

Hunter great! What did you and your Nana see and ride? At Wild Adventures there's over 55 rides and attractions, including 9 roller coasters, (didn't) ride any of the huge roller coasters because my Nana said, "that's one ride she's NOT going on," but we rode most of the other rides like the airplane, child's small roller coasters, Farris wheel, which Nana hated and I wanted to stand up and it about freaked her out. Then we went on a go-kart track and because I'm not tall enough Nana had to drive and because she's so slow we lost the race! Yuk! Daniel, she drives a go cart like a car and she didn't race at all. © (Laugh) It was fun though! I kept yelling for her to hurry but she kept poking along. Then we went into the Turbo Theaters twice because on the 1<sup>st</sup> time Nana closed her eyes so we had to go back again. What a chicken

Left off grand in grandchildren  
record your the life story

listing the big defense

Say dirty for breakfast star books coffee

Wild ad ventures

But she wrote

The you wrote the bumper

# FPSC Captel Testing

## July 2007

Date/Time/Script No./CA #

Actual  
ConversationTranscribed  
Conversation

		Nana was. (Laugh) ☺ We rode the bumper cars and I got to drive and Nana only helped when we got in a pile up. That was cool bumping into other bumper cars. Gotta Run. Bye	
7.	Date Call Made: 07/18 Time Call Made: 3:41 Script No.: Part II Wild Adventures CA#: 3529 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/18 Time Call Made: 3:45		
8.	Script No.: GEICO CA#: 3598 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/18 Time Call Made: 3:48		
9.	Script No.: Public Concern CA#: 3313 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/18 Time Call Made: 3:30		
10	Script No.: Lawn Patching CA#: 6020 <u>Correctly Transcribed: No</u> Date Call Made: 07/18 Time Call Made: 3:53	Rake	Few states Then from the soil Ground break
11	Script No.: Quick Way to Trim Your Budget CA#: 3478 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/20 Time Call Made: 9:25 Script No.: Tide To Go Pen CA#: 3173 <u>Correctly Transcribed:</u>		
12		Hey Sharla this is important: when using the Tide To Go Pin note that if treated area will be exposed to direct sunlight, wipe with a damp cloth or napkin to <u>remove</u> excess solution left on fabric. It's really that quick and easy. And Tide to Go will not set stains into fabric. So for stains that do not come out, you can pretreat* and launder the garment later with your favorite formula of Tide. What it Helps to Remove. Tide to Go works well on the following fresh food and drink stains: Tomato  Juice, Ketchup, BBQ Sauce, Grape Juice, Coffee, Chocolate Syrup, • Tea, • Wine Tide to Go does not work as well on ink,	

## FPSC Captel Testing

July 2007

Date/Time/Script No./CA #

Actual  
ConversationTranscribed  
Conversation*blood or grease stains.*

- 13 Date Call Made: 07/20  
Time Call Made: 9:27  
Script No.: The Game  
Sudoku  
CA#: 6069  
Correctly Transcribed: Yes  
Date Call Made: 07/20  
Date Call Made: 07/20  
Time Call Made: 9:31
- 14 Script No.: Kids talking to  
strangers  
CA#: 3008  
Correctly Transcribed: Yes  
Date Call Made: 07/20  
Time Call Made: 9:55
- 15 Script No.: Life's Story  
CA#: 3773  
Correctly Transcribed: No  
Date Call Made: 07/20  
Time Call Made: 9:58
- 16 Script No.: Easy Crown  
Molding  
CA#: 6095  
Correctly Transcribed: Yes  
Date Call Made: 07/20  
Time Call Made: 10:03
- 17 Script No.: Wild Adventures  
Trip Part I  
CA#: 6106  
Correctly Transcribed: Yes  
Date Call Made: 07/20  
Time Call Made: 10:06
- 18 Script No.: Part II WA  
CA#: 3091  
Correctly Transcribed: Yes  
Date Call Made: 07/20  
Time Call Made: 10:10
- 19 Script No.:  
Chewing/Digestion  
CA#: 3159  
Correctly Transcribed: Yes  
Date Call Made: 07/20  
Time Call Made: 10:13
- 20 Script No.:  
CA#:  
Correctly Transcribed: Yes



# FPSC Captel Testing

## July 2007

Date/Time/Script No./CA #	Actual Conversation	Transcribed Conversation
21 Date Call Made: 07/20 Time Call Made: 10:14 Script No.: GEICO CA#: 3038 <u>Correctly Transcribed: Yes</u>		
22 Date Call Made: 07/24 Time Call Made: 9:50 Script No.: Quick Ways To Trim Your Budget (II) CA#: 3725 <u>Correctly Transcribed: Yes</u>		
23 Date Call Made: 07/24 Time Call Made: 9:54 Script No.: Quick Ways To Trim Your Budget (III) CA#: 3043 <u>Correctly Transcribed: Yes</u>		
24 Date Call Made: 07/24 Time Call Made: 9:57 Script No.: Lawn Patching (I) CA#: 3272 <u>Correctly Transcribed: NO</u>	<p>Hey Tim here are some ideas on patching a lawn. It gives four steps but I will give you step one for today and after step one I will give you another one. It says: Prepare soil by removing weeds and damaged grass. For best results, enlarge the area about 6 inches beyond the problem itself. Next, prepare the soil as thoroughly as you would if you were replanting a new lawn. Turn it over to a depth of 6 inches, removing any obvious roots or rocks. Add a few shovels full of compost or well-rotted manure and mix it into the soil well. Smooth with a ground rake and then firm soil with your hands. Well, I am going to do that too so between the two of us we can work together. Blesson is having a time with this so between the two of us we can work on this together. Talk to you later. Bye.</p>	<p>hey tim here is some ideas on on patching it gives four steps &lt;lawn&gt; but I will give you step 1 for today and after we do that step I will give you another one it says prepare your soil by removing weeds and damaged grass for best results enlarge the area about 6 inches beyond the the problem itself next prepare the soil as thoroughly as you would if you were replanting in new line turn it over to a depth of 6 inches removing any obvious routes or rocks at a few shovels' of full of compost or well rotted manure and mix into the soil well smooches with a grounded break and then firm soil with your hands while I am going to do that to my long may be the 2 voice together helping one another I know (Speaker Unclear) is having a time with his well I may ask him what he did Ok bye</p>
25 Date Call Made: 07/24 Time Call Made: 10:01 Script No.: Lawn Patching (Step II) CA#: 3661 <u>Correctly Transcribed: No</u>	<p>Hey Tim, I have some ideas on how to patch a lawn. Well here is the facts: Step Two</p> <p>Sow seed at the rate recommended on the package, scattering by hand. Rake to cover with a thin layer of soil. If the weather is especially hot or dry, cover the seed with a light layer of weed-free mulch. Dried grass clippings make excellent mulch for this.</p>	<p>Hey tim I have got some ideas on how to patch are lawns &lt;our&gt; well here is the fact 2nd step it says sow seed at the rate recommended on the package raking by hand used the rake cover the soil if the weather is especially hot or dry covered the seed with a white layer of weed free malt and try class &lt;mulch&gt; &lt;dry grass clippings&gt; make great mulch for this I am going to try it babied the boss can get this I am going to draw added he will do it this evening alright bye.</p>
26 Date Call Made: 07/24 Time Call Made: 10:04 Script No.: Tide To Go Pen (Cheryl) CA#: 3262 <u>Correctly Transcribed: Yes</u>		

# FPSC Captel Testing

## July 2007

Date/Time/Script No./CA #

Actual  
ConversationTranscribed  
Conversation

27	Date Call Made: 07/24 Time Call Made: 10:08 Script No.: The Game Sudoku CA#: 3136 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/24 Time Call Made: 10:10 Script No.: SAT CA#: 3122 <u>Correctly Transcribed: No</u>		
28			Trick is like a good game of this city quote on the other extreme you may run into some students who come down with a bad case of brain free is but as soon as they see a few numbers <freeze> luckily it some of us fall somewhere in between when it comes to the sat math section the truth is that it is not as bad as you might have carried yeah there are some challenging questions but the section is come crippled with some excellent hard work want to put the sat math section in the place? Sure a few here are a few quick tips to give started you have seen it all before st <sat> math typically does not believe Biondi Jr. bath content actually via sat only test arithmetic basic algebra geometry and a little bit of a algebra 2 topics like calculus and triggered are nowhere to be found he will do find I held I will help you if I if you need me to sure alright sis talk to you tomorrow. bye
29	Date Call Made: 07/24 Time Call Made: 1:47 Script No.: 51 Ways To Be Good to Your Joints CA#: 3382 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/24 Time Call Made: 1:50		
30	Script No.: GEICO CA#: 3137 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/24 Time Call Made: 1:55		
31	Script No.: Public Concern CA#: 3469 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/25 Time Call Made: 2:00	Flyer nearest	Fire Rescue
32	Script No.: GEICO CA#: 3060 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/25 (Wednesday) Time Call Made: 2:05	Brains	Planes Think top top hope
33	Script No.: The game Sudoku CA#: 3398 <u>Correctly Transcribed: No</u>		

# FPSC Captel Testing

## July 2007

Date/Time/Script No./CA #

Actual  
ConversationTranscribed  
Conversation

	Date Call Made: 07/25 (Wednesday) Time Call Made: 2:08 Script No.: Have you told your kids not to talk to strangers? CA#: 3140 <u>Correctly Transcribed:</u> Date Call Made: 07/25 Time Call Made: 2:12 Script No.: Public Concern CA#: 3017 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/25 Time Call Made: 2:15 Script No.: Getting Out of Credit Card Debt CA#: 3166 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/25 Time Call Made: 2:18 Script No.: Life's Story CA#: 3539 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/25 Time Call Made: 2:21 Script No.: Easy Crown Molding CA#: 3132 <u>Correctly Transcribed: Yes</u> Date Call Made: 07/25 Time Call Made: 2:24 Script No.: Chew/digestion CA#: <u>Correctly Transcribed: No</u>	Un safe	On save
34			
35			
36			
37			
38			
39			Hey tom just a number of times I to my food and pack my digestion I would think that it does well chewing is an extremely important get oftentimes overlooked <yet> part about the digestion most people put food in their mouths to it a few times and swallow their food as income there are so focused to how quickly they could get their food in their stomach well our mothers might have repeatedly told us to our food most people do not do this well probably out of habit conditioning and attitude towards food when the idea of sitting down to a relaxing mail that focuses Tralee on the enjoyment and nutritional benefits of food takes seconds Biddle to pressures and stress of our modern-day I am co lifestyles it is no surprise that many people do not slow down when they eat and take the time to chew their food of course it impacts your digestion you'll feel better if you just look down that way he will not choke (you) I think thtat is a good idea alright tome I will stop by later bye
40	Date Call Made: 07/26 Time Call Made: 3:54		



# FPSC Captel Testing

## July 2007

Date/Time/Script No./CA #	Actual Conversation	Transcribed Conversation
<p>Script No.: Does The Number of Times I chew CA#: 6042</p>		
<p><u>Correctly Transcribed:</u> Date Call Made: 07/26 Time Call Made: 3:58</p>		
<p>41 Script No.: SAT CA#: 6042</p>		
<p><u>Correctly Transcribed: Yes</u> Date Call Made: 07/26 Time Call Made: 4:02 Script No.: Tide To Go Pens CA#: 3641</p>	<p><b>Hey Cheryl, how are you this afternoon? You'll never guess what I bought?</b></p>	
<p>42 <u>Correctly Transcribed: No</u></p>		<p>Afoon Tied to gold pens &lt;tied her to go pens&gt; the kids will come up on time</p>
		<p>Use Bill coffee on the front</p>
<p>Date Call Made: 07/26 Time Call Made: 4:09 43 Script No.: Tide To Go Pens CA#: 3742</p>		
<p><u>Correctly Transcribed: Yes</u> Date Call Made: 07/26 Time Call Made: 4:20</p>		
<p>44 Script No.: Sudoku CA#: 3600</p>		
<p><u>Correctly Transcribed: Yes</u> Date Call Made: 07/26 Time Call Made: 4:22</p>		
<p>45 Script No.: GEICO CA#: 3697</p>		
<p><u>Correctly Transcribed: Yes</u> Date Call Made: 07/27 Time Call Made: 9:13 am</p>		
<p>46 Script No.: GEICO CA#: 3197</p>		
<p><u>Correctly Transcribed: Yes</u> Date Call Made: 07/27 Time Call Made: 9:15am</p>		
<p>47 Script No.: The Art of Listening CA#: 6081</p>		
<p><u>Correctly Transcribed: Yes</u> Date Call Made: 07/27 Time Call Made: 9:20 am</p>		
<p>48 Script No.: Getting Out of Debt, CA#: 3139 <u>Correctly Transcribed: Yes</u></p>		

# FPSC Captel Testing

## July 2007

Date/Time/Script No./CA #	Actual Conversation	Transcribed Conversation
49 Date Call Made: 07/27 Time Call Made: 9:23 am Script No.: Easy Crown Molding, CA#: 3670 <u>Correctly Transcribed: Yes</u>		
50 Date Call Made: 07/27 Time Call Made: 9:27am Script No.: The Game Sudoku CA#: 3670 <u>Correctly Transcribed: Yes</u>		
51 Date Call Made: 07/27 Time Call Made: 9:42 Script No.: Relationships in Bonding CA#: 3197 <u>Correctly Transcribed: Yes</u>		
52 Date Call Made: 07/27 Time Call Made: 9:48 Script No.: Emotional Attachment CA#: 3650 <u>Correctly Transcribed: Yes</u>		
53 Date Call Made: 07/27 Time Call Made: 9:52 Script No.: Tide To Go Pens CA#: 3731 <u>Correctly Transcribed:</u> <u>No/Yes</u>		
54 Date Call Made: 07/27 Time Call Made: 9:56 Script No.: Chewing and Digestion CA#: 3759 <u>Correctly Transcribed: Yes</u>		
55 Date Call Made: 07/27 Time Call Made: 10:05 Script No.: Wild Adventures Part I CA#: 3014 <u>Correctly Transcribed: Yes</u>		
56 Date Call Made: 07/27 Time Call Made: 10:09 Script No.: SAT CA#: <u>Correctly Transcribed: Yes</u>		

# FPSC Captel Testing

## July 2007

Date/Time/Script No./CA #	Actual Conversation	Transcribed Conversation
<p>57</p> <p>Date Call Made: 07/27 Time Call Made: 10:24 Script No.: Musical Training CA#: 3304 <u>Correctly Transcribed: No</u></p>	<p>Good morning Cheryl, Musical training as you well know is very important and in the light of this knowledge, parents should encourage their children <u>to engage</u> in the wonder of musical training. Can it be a pain and hassle? Yes. Can it cost a decent amount of money? Yes. Will your kids usually want to practice? No. And the latter reason is usually why parents don't encourage their kids in musical art- because it's just too much hassle to get junior to practice. Just keep encouraging and he will do a good job. Alright, I will call you later. Bye.</p>	<p>Good morning Sheryl musical training as you all know this is very important in the light of this knowledge parents should encourage their children <u>not to engage</u> in the wonder of musical musical training had be a pain and hassell yes &lt;can it&gt; and it cost a decent amount of money Yes will your kids usually want to practice &lt;can&gt; No the latter reason is usually what parents do not encourage their children in musical art it is just too much hassle to practiced just keep encouraging and he will do a good job alright I will call you later about &gt;him&gt; it.bye</p>
<p>58</p> <p>Date Call Made: 07/27 Time Call Made: 10:27 Script No.: Hidden Cove CA#: 3650 <u>Correctly Transcribed: Yes</u></p>		
<p>59</p> <p>Date Call Made: 07/27 Time Call Made: 10:29 Script No.: Lawn Patching CA#: 3626 <u>Correctly Transcribed: Yes</u></p>		
<p>60</p> <p>Date Call Made: 07/27 Time Call Made: 10:33 Script No.: 51 Ways to be good to your joints CA#: 3624 <u>Correctly Transcribed: Yes</u></p>		